



NEZASA DEVELOPER TERMS

Index

1. Introduction	2
2. Getting Started	2
3. Usage Rights and Limitations	2
4. Use of Marks	4
5. Your Responsibilities	4
6. End User Data and Data Security	5
7. Ownership	7
8. Changes to Nezasa Platform	7
9. Termination	7
10 Limitation of Warranty and Liability	8
11. Confidentiality	9
12. Changes to Terms	10
13 Usage Data	10
14 Open-Source Software	10
15 Miscellaneous	11
Appendix A: Definitions	12
Appendix B: Security Requirements	13
Appendix C: Use of Platform Data	15

Our Developer Terms (the “Terms” or “Agreement”) are a binding agreement between Nezasa AG, with offices at Sihlstrasse 99, 8001 Zurich, Switzerland (“Nezasa”) and and the entity or person (“you”, “your”, or “Developer”) who develops software based on the Nezasa Platform APIs.

Nezasa may modify these Terms from time to time, subject to Section 12 (Changes to Terms) below. Certain capitalized terms are defined in Appendix A (Definitions) and others are defined contextually in these terms.

1. Introduction

Nezasa develops and operates the Nezasa Platform, a software-based distribution and reservation platform for tailor-made itineraries sold as a Software-as-a-Service solution.

The Nezasa Platform provides APIs that help you develop and use Applications built on the Nezasa Platform. These terms govern the use of the Nezasa Platform and your Apps, but the use of the Nezasa Platform itself remains subject to a separate agreement.

2. Getting Started

- 2.1 **Registration:** You may request access to the Nezasa APIs and corresponding API Credentials via Nezasa's official support channels. Nezasa may reject such requests at its sole discretion. In case Nezasa grants the request, You must follow Nezasa's instructions to get access to the Nezasa Platform.
- 2.2 **Review:** You and your Software must comply with the Developer Terms including all of its Appendices. Nezasa reserves the right to review your compliance with these terms and our security, performance and other criteria. At Nezasa's request, you will comply with our review process and provide us with reasonably requested information, including (if applicable) test accounts for your Apps, which we will only use for purposes of such review. Nezasa may change its review processes at any time.
- 2.3 **App Ecosystem:** This Agreement does not govern the Nezasa App Ecosystem. If you wish to provide your app via the Nezasa App Ecosystem, you must enter into the separate Nezasa App Ecosystem Provider Terms.

3. Usage Rights and Limitations

- 3.1 **Your Usage Rights:** Subject to these Terms, you may use the Nezasa Platform to develop and use Apps to use with the Nezasa Platform, but only as permitted by the Developer Terms including Appendix B ("Security Requirements") and Appendix C ("Use of Platform Data"). All of your use rights in these Terms are limited, non-exclusive, non-sublicensable and non-transferable. You may, however, permit your agents and contractors to exercise your use rights on your

behalf, provided that you remain responsible for their compliance with these Terms.

3.2 **Usage Limits:** From time to time, Nezasa may place limits on access to the Nezasa Platform (e.g., limits on numbers of calls or requests). Further, Nezasa may monitor your usage of the Nezasa Platform and limit the number of calls or requests you may make if Nezasa believes that your usage is in breach of this Agreement or may negatively affect the Nezasa Platform (or otherwise impose liability on Nezasa).

3.3 **Conditions on Use.** As conditions on your rights under these Terms, you agree not to (and not to authorize any third party to): (a) use the Nezasa Platform in any way that breaches the Developer Terms including all of its Appendices; (b) modify or create any derivative works of the Nezasa Platform (except to the extent your Apps are deemed derivative works under applicable law); (c) take any action that would subject the Nezasa Platform to any third party terms, including without limitation any "open source" software license terms; (d) make any calls to the Nezasa Platform that are not driven by a request from an end user or the App itself, other than as part of reasonable testing of your Apps with the Nezasa Platform; (e) copy, frame or display any elements of the Nezasa Products through your Apps, except in accordance with the Design Guidelines or otherwise authorized by Nezasa in writing; (f) use the Nezasa Platform to build a competitive product or offering, or with Apps that substantially replicate any features or functionality of Nezasa Products, except as expressly authorized by Nezasa in writing; (g) circumvent or attempt to circumvent any technical requirements or limitations set by the Nezasa Platform, except as permitted by law; (h) copy, distribute, sell, sublicense, rent or lease the Nezasa Platform or any access key provided by Nezasa or use such items for hosting, service provider or like purposes; (i) access the Nezasa Platform for competitive analysis or disseminate performance information (including uptime, response time and/or benchmarks) relating to the Nezasa Platform or Nezasa Products; or (j) use the Nezasa Platform in violation of the Acceptable Use Policy for the Platform stipulated in the [Nezasa Customer Terms of Service](#).

3.4 **No Support or Maintenance:** Nezasa has no obligation to provide any maintenance or support for the Nezasa Platform (or to end users of Apps) or to fix any errors or defects, unless separately specified in a separate agreement between Nezasa and the Developer. If Nezasa in its discretion provides any updates, modifications, enhancements or other new releases to the Nezasa Platform, such materials will be deemed included in the "Nezasa Platform" under these Terms unless Nezasa specifies otherwise.

4. Use of Marks

- 4.1 **Nezasa Marks:** Subject to these Terms, you may use the appropriate Nezasa Marks to promote your Apps as compatible with the relevant Nezasa Products. Your use of Nezasa Marks must comply with the Nezasa Brand and Design Guidelines, and (without limiting Nezasa's other termination rights) you must promptly cease any use of Nezasa Marks identified by Nezasa as problematic. You may not register any domain name containing Nezasa Marks, the word "Nezasa" or the name of any Nezasa Product (or anything confusingly similar) and if you have done so you agree to transfer ownership of the domain name to Nezasa at no charge. You also agree not to contest the validity of ownership of any Nezasa Marks. You receive no other rights to Nezasa Marks under these Terms. All goodwill arising from use of Nezasa Marks inures to Nezasa.
- 4.2 **Your Marks:** If you make available your Apps to third party end users, Nezasa may (but is not obligated to) use Your Marks to identify you as an Nezasa developer and to promote your Apps and Nezasa Products.

5. Your Responsibilities

- 5.1 **General Responsibilities:** Without limiting your express obligations in these Terms, you are solely responsible, at your own expense, for how you develop, operate and support your Apps and for your own relationships with end users.
- 5.2 **Nezasa Customer Agreement:** Use of Nezasa Products requires each end user to have a valid license or subscription with Nezasa subject to the applicable Nezasa Customer Agreement. You will not facilitate or encourage any end user to violate any Nezasa Customer Agreement or interfere with any end user's review or acceptance of any Nezasa Customer Agreement. If you or your Apps send any data to Nezasa Products on an end user's behalf, Nezasa's processing of that data will be subject to the applicable Nezasa Customer Agreement governing such applicable end user's use of the Nezasa Products.
- 5.3 **No Resale:** These Terms do not grant you the right to distribute or resell Nezasa Products or to create any binding commitment on behalf of Nezasa. In addition, you may not directly or indirectly charge end users for use of, or access to, the functionality of the Nezasa Products or Nezasa Platform (but this does not limit you from charging a standard overall fee for your Apps).
- 5.4 **Your Representations and Warranties:** You represent and warrant that: (a) you have full power and authority to enter into and perform these Terms and to use your Apps without violating any other agreement; (b) your Apps and their use

will not violate any Laws or third party rights (including intellectual property rights and rights of privacy or publicity); (c) all information you provide to Nezasa is and will be true, accurate and complete and (d) you will not interfere with Nezasa's business practices or the way in which it licenses or distributes the Nezasa Products or Nezasa Platform. You may not suggest any affiliation with Nezasa, including any suggestion that Nezasa sponsors, endorses or guarantees your Apps, except for the Nezasa Platform integration relationship expressly contemplated in these Terms. You may not make any representations, warranties or commitments regarding Nezasa or Nezasa Products or on behalf of Nezasa.

- 5.5 **Indemnification:** You will indemnify, defend (at Nezasa's request) and hold harmless Nezasa and its affiliates and their respective directors, officers, employees, agents, contractors, end users and licensees from and against any claims, losses, costs, expenses (including reasonable attorneys' fees), damages or liabilities based on or arising from (a) your Apps, (b) your relationships or interactions with any end users or third party distributors of your Apps or (c) your breach or alleged breach of these Terms. Nezasa may at its own expense participate in the defense and settlement of any claim with its own counsel, and you may not settle a claim without Nezasa's prior written consent (not to be unreasonably withheld).

6. End User Data and Data Security

- 6.1 **Personal Data:** An end user may enable you or your Apps to access Personal Data. Based on the activities under this Agreement, Nezasa may provide you with access to Personal Data.
- 6.2 **Model Clauses:** In addition to all the stipulations in this Agreement, you must ensure compliance with the EU Model Clauses stipulated in the Appendix C of the Data Processing Agreement of the [Nezasa Customer Terms of Service](#).
- 6.3 **Collection and Use:** You must obtain all necessary rights, permissions, and consents from end users for your access, collection, storage, transmission, treatment, use, disclosure, sharing, and other processing of any Personal Data, and will ensure that all such processing complies with your End User Terms, End User Privacy Policy, and all Laws. If you use our optional APIs to retrieve Personal Data directly from Nezasa (e.g., end user contact information), you must limit your access and processing of such information to that (a) authorized by the end user or (b) necessary for the purposes of providing the functionality of your App. You may not sell any Personal Data. Nezasa shall not be liable for,

or have any responsibility in connection with, Personal Data processed by you or your App, and such activities with regard to Personal Data are not in any way by or on behalf of Nezasa.

- 6.4 **End User Communications:** You may use Personal Data to communicate directly with end users only where the communication is with technical or billing contacts, required by Laws, or as consented to or requested by the end user. But you may not send marketing messages to end users within any user experience integrated with Nezasa Products without Nezasa's express written consent.
- 6.5 **End User Terms:** You must ensure end users agree to your End User Terms, which must comply with all Laws.
- 6.6 **End User Privacy Policy:** You must provide a clear, complete, and conspicuous End User Privacy Policy which notifies end users that you (and not Nezasa) are responsible for the privacy, security, and integrity of any Personal Data processed by you or your App. Your End User Privacy Policy must provide clear and complete information to end users regarding your access, collection, and processing of Personal Data, with whom you share Personal Data, and in which country or countries the Personal Data will be stored (along with other disclosures required by Laws). You must comply with the terms and conditions of your End User Privacy Policy, and promptly notify end users and Nezasa of any material changes to it.
- 6.7 **Security:** You must use industry-standard security measures appropriate for all Personal Data and your processing activities, adequate to preserve Personal Data's confidentiality and security and comply with all Laws. You will also comply with any security, coding practices, authentication, encryption, or other requirements for Apps in the Security Requirements defined in Appendix B. You agree to remediate all security vulnerabilities identified to you by Nezasa within the timeframes described in the Security Requirements.
- 6.8 **Security Incidents:** Upon discovery or notice of any Security Incident, unless prohibited by Laws, you will notify Nezasa without undue delay through the ticketing process of the official Nezasa support system. Your notice will provide Nezasa information about the Security Incident and how it may affect Nezasa Products, end users or Personal Data, and you agree to provide further information and assistance related to the Security Incident as Nezasa may request. In the event of a Security Incident, you will be solely responsible, at your own expense, for investigation, remediation and your own notifications to affected end users and regulatory authorities in accordance with Laws and industry standards. However, you must obtain Nezasa's approval for any breach

notifications to end users that refer directly or indirectly to Nezasa. You must ensure that you have an updated contact name and contact information in your developer account for Security Incidents.

7. Ownership

Nezasa does not claim ownership of your Apps and you reserve all rights not expressly granted in these Terms, including any goodwill associated with Your Marks. Nezasa and its licensors retain all ownership and other rights (including all intellectual property rights) in the Nezasa Platform, Nezasa Products and Nezasa Marks (including associated goodwill). Providing feedback, comments or suggestions about the Nezasa Platform ("Feedback") to Nezasa is wholly voluntary. Nezasa may freely use Feedback for any purpose.

8. Changes to Nezasa Platform

From time to time, Nezasa may change the Nezasa Platform or related Nezasa Products. Future versions of the Nezasa Platform may not be compatible with Apps developed using previous versions. In case of changes to Platform APIs that are not backward compatible, Nezasa will make two versions of the same API available at the same time, for a period of three (3) months.

In case of other types of changes than the ones mentioned above, Nezasa is unable to provide notice of the changes to developers individually. Nezasa will have no liability resulting from the actions described in this paragraph.

9. Termination

These Terms remain in effect until terminated.

- 9.1 **By Developer:** You may terminate these Terms at any time by ceasing all use of the Nezasa Platform including any relevant developer credentials and notifying Nezasa about this termination so that Nezasa can invalidate the access and credentials.
- 9.1 **By Nezasa:** Unless specified otherwise in an applicable Nezasa Customer Agreement, Nezasa may terminate these Terms (a) for no reason or any reason upon thirty (30) days' notice to you unless defined otherwise in a separate agreement between You and Nezasa (e.g. a Service Order or an App Ecosystem Provider Agreement) or (b) if you breach any provision of these Terms and do not cure such breach within fifteen (15) days after written notice of the breach (or immediately in Nezasa's discretion in case of willful or significant breaches).

Nezasa may also suspend your use of the Nezasa Platform (including the use of any Apps) or terminate these Terms immediately if Nezasa is required to do so by Law, if Nezasa ceases to offer the Nezasa Platform, Nezasa Products or its developer program or if Nezasa determines that continuing under these Terms could result in legal or business liability or cause harm to its products, services, reputation or users.

9.1 **Effect of Termination:** Upon any suspension or termination, you must cease using the Nezasa Platform and Nezasa Marks and, at Nezasa's request, return or destroy all Confidential Information. Sections 4.2 (Your Marks), 5 (Your Responsibilities), 6 (End User Data & Security), 7 (Ownership) and 9 (Termination) through 15 (Miscellaneous) will survive any termination of these Terms. After termination, you will have no further access to any Nezasa developer website or portal or to any data or content that you submitted to Nezasa relating to the Nezasa Platform.

9.1 **No Liability:** Nezasa will have no obligation or liability resulting from termination or suspension of these Terms as permitted above.

10 Limitation of Warranty and Liability

10.1 **Limited Warranty of Nezasa:** TO THE FULL EXTENT PERMITTED BY LAW, THE NEZASA PLATFORM, NEZASA PRODUCTS AND NEZASA MARKS ARE PROVIDED "AS IS" AND "WITH ALL FAULTS" AND NEZASA AND ITS THIRD PARTY LICENSORS DISCLAIM ALL REPRESENTATIONS, WARRANTIES AND GUARANTEES, WHETHER EXPRESS, IMPLIED OR STATUTORY, INCLUDING IMPLIED WARRANTIES OF MERCHANTABILITY, TITLE, NON-INFRINGEMENT AND FITNESS FOR ANY PURPOSE. NEZASA MAKES NO REPRESENTATION, WARRANTY OR GUARANTEE RELATED TO RELIABILITY, ACCURACY OR COMPLETENESS OF THE NEZASA PLATFORM OR NEZASA PRODUCTS, THAT NEZASA WILL CONTINUE TO OFFER THE NEZASA PLATFORM OR ITS DEVELOPER PROGRAM OR THAT USE OF THE NEZASA PLATFORM OR ANY NEZASA PRODUCTS WILL BE SECURE, TIMELY, UNINTERRUPTED, ERROR-FREE OR MEET YOUR REQUIREMENTS OR EXPECTATIONS. You may have other statutory rights, in which case the disclaimers above will apply to the full extent permitted by law.

10.1 **Limitations of Liability:** TO THE FULL EXTENT PERMITTED BY LAW, IN NO EVENT WILL NEZASA BE LIABLE (A) FOR ANY LOSS OF USE, LOST DATA, FAILURE OF SECURITY MECHANISMS, INTERRUPTION OF BUSINESS OR ANY

INDIRECT, SPECIAL, INCIDENTAL OR CONSEQUENTIAL DAMAGES OF ANY KIND (INCLUDING LOST PROFITS OR LOST DATA), EVEN IF INFORMED OF THE POSSIBILITY OF SUCH DAMAGES IN ADVANCE OR (B) IN ANY EVENT, FOR ANY DAMAGES OR LIABILITIES EXCEEDING ONE HUNDRED U.S. DOLLARS (\$100). NOTWITHSTANDING ANYTHING TO THE CONTRARY, NEZASA HAS NO WARRANTY, SERVICE LEVEL, SUPPORT, SECURITY, INDEMNIFICATION OR OTHER OBLIGATION OR LIABILITY WITH RESPECT TO YOUR APPS (INCLUDING ANY FORGE APPS) OR THEIR COMBINATION, INTERACTION OR USE WITH THE NEZASA PLATFORM OR ANY NEZASA PRODUCTS OR END USER DATA. You acknowledge and agree that this Section 10 reflects a reasonable allocation of risk and will apply regardless of the form of action, whether in contract, tort (including negligence), strict liability or otherwise, and that Nezasa would not enter into these Terms without these liability limitations. This Section will survive notwithstanding any limited remedy's failure of essential purpose.

11. Confidentiality

- 11.1 **“Confidential Information”** means non-public elements of the Nezasa Platform and any other information disclosed by Nezasa that is marked as confidential or proprietary or that you should reasonably understand to be confidential or proprietary. Confidential Information does not include any information that: (a) is or becomes generally known to the public; (b) was known to you before its disclosure hereunder or (c) is received from a third party, in each case without breach of an obligation owed to Nezasa or anyone else.
- 11.2 **Treatment of Confidential Information:** You will (i) maintain Confidential Information in confidence (using at least the same measures as for your own confidential information, and no less than reasonable care) and not divulge it to any third party and (ii) only use Confidential Information to fulfill your obligations under this Agreement. If you are compelled by law to disclose Confidential Information, you must provide Nezasa with prior notice of such compelled disclosure (to the extent legally permitted) and reasonable assistance, at Nezasa’s cost, if Nezasa wishes to contest the disclosure. In the event of actual or threatened breach of this Section 11.2, Nezasa shall have the right, in addition to any other remedies available to it, to seek injunctive relief to protect its Confidential Information, it being specifically acknowledged by the parties that other available remedies may be inadequate.

- 11.3 Independent Development; Information You Provide Is Not Confidential.** Nezasa develops its own products and services and works with many other partners and developers, and either Nezasa or these third parties could in the future develop (or already have developed) products, concepts or ideas similar to your or your Apps. Nothing limits Nezasa or such third parties from doing so, and Nezasa has no confidentiality obligations for information you submit in connection with this Agreement.

12. Changes to Terms

Nezasa may modify these Terms from time to time, including any referenced policies, terms or their URLs. Nezasa will use reasonable efforts to notify you of modifications as provided in Section 15 (Miscellaneous). You may be required to click through the modified Terms to show your acceptance and in any event your continued use of the Nezasa Platform after the modification constitutes your acceptance to the modifications. If you do not agree to the modified Terms, your sole remedy is to terminate your use of the Nezasa Platform as described in Section 9 (Termination).

13 Usage Data

In addition to Nezasa's other rights, Nezasa may collect certain data and information regarding your use of the Nezasa Platform, including data about requests and API use, App metadata, and the end user accounts that you access ("Usage Data"). We may use Usage Data for any purpose in connection with operating, improving and supporting the Nezasa Platform.

14 Open-Source Software

Certain distributed code in the Developer Platform (e.g., SDKs) may be licensed under or include components subject to "open source" software terms ("OSS"). To the extent applicable, Nezasa will identify OSS included in the Developer Platform in or through the Developer Platform itself. The OSS licenses may grant you additional rights to the OSS code itself and allow you to use the OSS outside of our Developer Platform. However, when you use the OSS as part of the Developer Platform, you must comply with these Terms.

15 Miscellaneous

- 15.1 The written form according to the Agreement shall include a notice by email, mail and any communication made between the Parties in an electronic form over the Platform to the extent such communication is traceable for Nezasa, including but not limited to Nezasa's ticket system, unless explicitly otherwise provided in the Agreement.
- 15.2 The Parties hereto are and remain independent parties. It is not the Parties' intent to create and the Agreement does not create the formation of a partnership, joint venture or similar relationship between the Parties.
- 15.3 Nezasa may assign these Terms and its rights and obligations to any of its affiliates or in connection with a merger, reorganization, acquisition or other transfer of all or substantially all of its assets or voting securities to which these Terms relate. Notices must be in writing and will be deemed given when delivered.
- 15.4 No amendment or modification of the Agreement shall be valid or binding on the Parties unless made in writing.
- 15.5 Should any provision of the Agreement be invalid or unenforceable, the remaining provisions shall be valid. In the place of an invalid provision, a valid provision is presumed to be agreed upon by the Parties, which comes economically closest to the one actually agreed upon.
- 15.6 Failure or neglect by Nezasa to enforce any of the provisions of the Agreement shall not be construed or deemed to be a waiver of Nezasa's rights nor shall this affect the validity of the whole or any part of the Agreement, nor prejudice Nezasa's rights to take subsequent action.
- 15.7 ALL DISPUTES ARISING OUT OF OR IN CONNECTION WITH THE AGREEMENT SHALL BE GOVERNED BY SUBSTANTIVE SWISS LAW EXCLUDING THE CONFLICT OF LAW RULES AND THE LAWS IN TREATIES INCLUDING BUT NOT LIMITED TO THE UNIFORM LAW ON PURCHASES (VIENNA TREATY).
- 15.8 ALL DISPUTES ARISING OUT OF OR IN CONNECTION WITH THE AGREEMENT SHALL BE SOLELY AND FINALLY SETTLED BY A COURT OF ARBITRATION CONSISTING OF ONE ARBITRATOR IN ACCORDANCE WITH THE SWISS RULES OF INTERNATIONAL ARBITRATION OF THE SWISS CHAMBER OF COMMERCE. THE PLACE OF ARBITRATION SHALL BE ZURICH. THE COURT OF ARBITRATION SHALL CONDUCT THE PROCEEDINGS AND ALL AWARDS SHALL BE RENDERED IN THE ENGLISH LANGUAGE.

Appendix A: Definitions

The following definitions apply to the Agreement (including but not limited to the applicable Annexes). Any capitalised terms not otherwise defined in the Agreement shall have the meanings set forth below:

“**App**” means applications, plugins or extensions that are designated to interoperate with Nezasa Products.

“**Nezasa App Ecosystem**” is a Nezasa program that allows a Developer to make Apps available to Nezasa customers via Nezasa. Details of the program are specified in the [Nezasa App Ecosystem Provider Terms](#).

“**Nezasa Customer Agreement**” means a valid Service Order for the use of Nezasa Products based on the [Nezasa Master Service Agreement](#).

“**Nezasa Marks**” means Nezasa’s names, logos and trademarks.

“**Nezasa Platform**” has the meaning defined in the [Nezasa Master Service Agreement](#).

“**Nezasa Products**” has the meaning defined in the [Nezasa Master Service Agreement](#).

“**Personal Data**” has the meaning of the applicable European Data Protection legislation.

“**Platform APIs**” means the Platform APIs listed in Section “Platform Services Description” of the [Nezasa Customer Terms of Service](#).

“**Platform Data**” means data retrievable through the Platform API, including but not limited to bookable data such as prices and availability on products, non-bookable data such as product and location descriptions and pictures, data created by the platform while using it (analytics, calculations, etc) and Personal Data from both travelers and platform users.

“**Security Incident**” means any actual or suspected (a) unauthorized access, acquisition, use, disclosure, modification, loss or destruction of Personal Data in the possession or control of you or your agents or contractors (whether intentional or accidental), (b) security vulnerability or compromise of your App or (c) issue involving your App that materially degrades the performance and functionality of the Ne.

Appendix B: Security Requirements

The following table outlines our security requirements across all Apps using the Nezasa Platform.

TYPE OF REQUIREMENT	SECURITY REQUIREMENT
Authentication & Authorization	1. An application must authenticate and authorize every request on all endpoints exposed. <i>Anonymous access to application endpoints and resources can be allowed in scenarios where it is needed.</i>
Data Protection	2. Any Personal Data Data: <ul style="list-style-type: none"><li data-bbox="523 842 1343 920">• stored by an application outside of the Nezasa Platform or users' browser must ensure full disk encryption at-rest.<li data-bbox="523 931 1214 1010">• accessed by an application or a service should be authenticated and authorized appropriately. 3. An application must use TLS version 1.2 (or higher) to encrypt all of its traffic, and enable HSTS with a minimum age of one year. <p data-bbox="475 1155 1375 1458"><i>We highly recommend only allowing clients to connect using ciphersuites listed under the “Intermediate compatibility” section of the latest Mozilla’s Server Side TLS guidance. These ciphersuites provide a good balance of security and compatibility with older clients. If you choose to only implement a subset of the ciphersuites, you should thoroughly test any production changes to avoid customer impact.</i></p> 4. An application must follow the “Principle of Least Privilege”, when requesting API access. This means that an application should only request API access required to perform its intended functionality, and nothing more.

5. An application must securely store and manage secrets, which include OAuth tokens, sharedSecret, API keys, and encryption keys. They cannot be stored in places that are easily accessible. Examples of places include:

- Source code and code repository tools, such as Bitbucket and Github
- URL strings
- Referer headers
- Application logs

Application Security

6. An application must maintain and securely configure domains where the application is hosted.

7. When applicable, an application must enable [security headers](#) and [cookie security attributes](#).

8. An application must validate and sanitize all untrusted data and treat all user input as unsafe to mitigate injection-related vulnerabilities. Untrusted data is any input that can be manipulated to contain a web attack payload.

9. An application must not use versions of third-party libraries and dependencies with known critical or high vulnerabilities. When vulnerabilities in these libraries and dependencies are discovered, application developer must remediate them as quickly as possible.

Privacy

10. An application must not collect or store credentials belonging to Nezasa user accounts such as user passwords or user API tokens.

Appendix C: Use of Platform Data

By using the Nezasa Platform, you may get access to Platform Data. The usage of the Platform Data is subject to the conditions outlined below.

- C.1 **Third-Party Data:** Platform Data may contain data originating from third-party providers (“**Third-Party Data**”). When using Third-Party Data, it is Your obligation to understand and follow all conditions stipulated by the corresponding third party, including the terms mentioned in Section “Terms for Third-Party Services” of the [Nezasa Customer Terms of Service](#).
- C.2 **Scope of Usage:** All Platform Data may only be used within the context of the App. Usage or storage of the data in any other context or for any other purpose is prohibited.